Unified communications as a service (UCaaS) is a category of "as a service" or "cloud" delivery mechanisms for enterprise communications. Similar to platform as a service (PaaS, where data center capacity is made available to an enterprise on a consumption model from a service provider), with UCaaS, unified communications services can be made available from the cloud to enterprises.

In 2018, the global Unified Communication as a Service (UCaaS) market size was xx million US$ and it is expected to reach xx million US$ by the end of 2025, with a CAGR of xx% during 2019-2025.

This report focuses on the global Unified Communication as a Service (UCaaS) status, future forecast, growth opportunity, key market and key players. The study objectives are to present the Unified Communication as a Service (UCaaS) development in United States, Europe and China.

The key players covered in this study are:
- 8X8
- Al-entreprise
- Avaya
- A&T
- Cisco
- Dell
- Dxc Technologies
- Fuze
- Genesis
- Google
- Hewlett Packard Enterprise
- Huawei
- IBM
- Microsoft
- Mitel
- Orange Business
- Polycom
- Verizon enterprise
- Voss Solutions
- Westuc

Market segment by Type, the product can be split into:
- Conferencing
- Collaboration Platforms and Applications
- Voice and Telephony
- Messaging
- Mobile

Market segment by Application, split into:
- Bsi
- Consumer Goods and Retail
- Healthcare
- Telecom
- Information Technology
- Logistics and Transportation
- Consumer Goods and Retail
- Travel and Hospitality
- Public Sector and Utilities

Market segment by Regions/Countries, this report covers:
- United States
- Europe
- China
- Japan
- Southeast Asia
- India
- Central & South America

The study objectives of this report are:
- To analyze global Unified Communication as a Service (UCaaS) status, future forecast, growth opportunity, key market and key players.
- To present the Unified Communication as a Service (UCaaS) development in United States, Europe and China.
- To strategically profile the key players and comprehensively analyze their development plan and strategies.
- To define, describe and forecast the market by product type, market and key regions.

In this study, the years considered to estimate the market size of Unified Communication as a Service (UCaaS) are as follows:
- History Year: 2014-2018
- Base Year: 2018
- Estimated Year: 2019
Forecast Year 2019 to 2025
For the data information by region, company, type and application, 2018 is considered as the base year. Whenever data information was unavailable for the base year, the prior year has been considered.

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